



FREQUENTLY ASKED QUESTIONS

August 17-19, 2023 | Los Angeles, California

QUESTION: What is your refund/cancellation policy?

ANSWER: We have a 45-day cancellation policy to receive a full refund of your registration fee. Should you (or UEP) find another firm to register for the event, UEP may extend a partial or full refund of your registration fee.

QUESTION: What kind of COVID safety protocols will you have in place?

ANSWER: This is an in-person event in Los Angeles (Redondo Beach), California. We will be following state and local mandates, which are subject to change at any point in time. We have limited capacity to this event and will be doing our best to safely space out attendees. All UEP staff are fully vaccinated/boosted; however, attendees will not be required to show proof of vaccination or negative COVID tests prior to attending the event. Masks are not required.

QUESTION: Do you have a group discount at the hotel?

ANSWER: The event is taking place at The Redondo Beach Hotel and we are working with the hotel to provide a group discount. Once you are registered, you will receive more information on how to book your hotel room and the group discount rate.

QUESTION: When should I plan on arriving?

ANSWER: On Thursday, August 17th, we are hosting a Welcome Reception from 6pm to 8pm at The Redondo Beach Hotel, which will include appetizers and drinks. This is a great opportunity to meet UEP staff, as well as your fellow colleagues in attendance. The hotel is located approximately 30 minutes from LAX or Long Beach airports, so if you are flying into the Los Angeles area, arriving sometime around 4pm at the latest would be a great timeframe to ensure enough time to get to the hotel, check-in and get settled into your hotel room before joining us downstairs in the lobby/bar area.

QUESTION: What time do you recommend leaving?

ANSWER: On the final day, Saturday, August 19th, we do intend to go the full day until 5pm. The afternoon includes your individual consultation before the group and an interactive implementation session, which you won't want to miss! If you are flying home, we recommend that you book a return flight on Sunday. However, if you wish to return home on Saturday, please do not book a return flight earlier than 8pm local time.

QUESTION: What's included with my registration?

ANSWER: The Welcome Reception (with appetizers and drinks), Breakfast and Lunch on Friday and Saturday, live presentation all day on Friday and Saturday, and a personal, customized consultation held before the group on Saturday afternoon. You are responsible for your travel to/from the event, hotel and lodging, dinners and any incidentals.

QUESTION: I see that I can add staff or associate attorneys to my registration for just \$395 per person. Any guidance on who is best to attend with me and how late do I have to register any additional members of my firm?

ANSWER: YES! Those that have brought key staff members from their firm have gotten a lot more from this program, because you get the input and the "buy-in" from the other members in your team and you aren't having to try and explain and decipher your notes and all that you learned when you get back to the office. Typically, most people bring Office Managers, Assistants, Paralegals, Associate Attorneys and Marketing Coordinators. Anyone that may play a role in your firm in terms of setting up of systems, processes, and infrastructure. You can register additional members of your firm as late as July 15, 2023 (subject to availability/capacity).