

Module 4. Complex and Continuing Care

Facilitator Notes

The module takes 3 hours and is delivered in an online format. Students should be aware that the program assists clients who are unable to care for themselves safely at home. Care givers assist in accessing personal, medication administration, psychological and emotional support in a holistic manner. A Case Manager is normally deployed to assess the client's needs and to coordinate placement at the right time and the right place.

Student Guide/Materials

Powell, S.K. & Hussein M. Tahan. (April 21, 2018). *Case Management: A Practical Guide for Education and Practice*. 4th Ed Wolters Kluwer.

Skills Assessment

In this module, students are assessed for these skills:

- Clinical background
- Time management
- Communication
- Conflict resolution
- Delegation
- Commitment
- Role modelling
- Educator
- Cultural sensitivity
- Collaborative work
- Autonomy
- Decision-making
- Problem-solving

Learning Activity

Working with a partner, discuss how many levels of continuing care there are in Edmonton.

Clinical Scenario 1

Gerry is a 75-year old who has prostate cancer and is currently receiving radiation therapy. Gerry came to the clinic as radiation therapy is not working for him and he wants to try alternative therapy.

You have two (2) minutes to read the scenario. You will have seven (7) minutes to:

- Obtain a brief, focused and relevant history
- Address client concern
- Conduct a physical assessment as needed

NOTE: As they proceed with the examination, the candidates must explain to the examiner what they are doing and describe any findings

At the seven (7) minute mark, you will have four (4) minutes to answer the examiner's questions related to the scenario.

Candidates will have eleven (11) minutes to complete the station

Clinical Scenario 2

19-year-old Sam is diagnosed with lung cancer which has metastasized in his brain. Sam is experiencing persistent headaches and he wants to explore better pain management.

You have two (2) minutes to read the scenario. You will have seven (7) minutes to:

- Obtain a brief, focused and relevant history
- Address client concern
- Conduct a physical assessment as needed

NOTE: As they proceed with the examination, the candidates must explain to the examiner what they are doing and describe any findings

At the seven (7) minute mark, you will have four (4) minutes to answer the examiner's questions related to the scenario.

Candidates will have eleven (11) minutes to complete the station

Clinical Scenario 3

Dan, a 40-year-old gentleman presents at emergency with back pain. He was recently diagnosed with renal cancer.

You have two (2) minutes to read the scenario. You will have seven (7) minutes to:

- Obtain a brief, focused and relevant history
- Address client concern
- Conduct a physical assessment as needed

NOTE: As they proceed with the examination, the candidates must explain to the examiner what they are doing and describe any findings

At the seven (7) minute mark, you will have four (4) minutes to answer the examiner's questions related to the scenario.

Candidates will have eleven (11) minutes to complete the station